

SUBJECT: SHELF LIFE AND WARRANTY POLICY OF MAGNAFLUX CONSUMABLES MADE IN INDIA

Dear Customer,

We define shelf life as the storage period during which the product is expected to function normally. If unopened and stored indoors, all the products of MAGNAFLUX[®] consumables made in India have a shelf life of five years from the date of manufacture.

The aerosol packing however has shelf life of two years.

WARRANTY

We replace free of cost any defective materials for a period of two years from the date of manufacture. This is applicable to both bulk and aerosol packings.

The date of manufacturing is determined from the batch number. The first two digits indicate the year of manufacture. The next character which is an alphabet indicates the month of manufacture. "A" stands for January and "E" stands for May. We do not use alphabet "I" as it can be confusing with the number 1.

Hence, for December alphabet "M" is used.

Parvez Alum Gaur

Business Unit manager.

ITW India Limited - Magnaflux

